

Retirement Plan Matters

Association for Financial Professionals
Oregon & SW Washington
April 2017

Ned Taylor Senior Consultant ntaylor@hyasgroup.com 971-634-1498

Agenda

- A (Riveting) History of 401(k) Plans
- The Current Plan-scape
- Better Practices
- Current Provider: To RFP or not to RFP
- Why a Consultant



Who is Hyas?

- Retirement Plan Consulting: Defined Contribution Focus
- \$21 Billion under Advisement: Plans from \$5M to almost \$2B
- Successfully managed \$10B+ in search projects in last 5 years
- Completed over 60 RFP/RFI projects last 5 years
- Completed 18 client transitions to new vendor



Client List*

ALASKA

Alaska Railroad Corporation City and Borough of Juneau/ Bartlett Regional Hospital

ARIZONA

City of Glendale City of Peoria City of Phoenix City of Tucson

CALIFORNIA

Adobe Systems
Cadence Design Systems
City of Buena Park
City of Burbank
City of Elk Grove
City of Galt
City of Long Beach
City of Oakland
City of Pasadena
City of Pittsburg

City of Whittier East Bay Municipal Utility District Eastern Municipal Water District

First 5 Santa Cruz County

Intuit Corporation

City of Santa Monica

Irvine Ranch Water District

Marin County

Metropolitan Water District

Napa County

Oakland Police Officers Association

Oakland Police Widows & Orphans Orange County Fire Authority Peet's Coffee & Tea San Diego Water District San Joaquin County Santa Clara Valley Transit Santa Cruz County

Solano County Sonoma County Stanislaus County Symantec Corporation

Veritas Technologies

Yolo County Yuba City

KANSAS

City of Wichita Sedgwick County

NEW YORK

Erie County

OREGON

Bonneville Power Administration
Central Lincoln PUD
City of Corvallis
City of Eugene
City of Milwaukie
City of Portland
Clackamas Fire District #1
Clean Water Services

Clean Water Services
Lane Council of Governments

Lane County
Lattice Semiconductor

McMinnville Power & Light

Mercy Corps Metro Oregon Milestone Systems

OMSI

SAIF Corporation

Tri-Met

Trillium Family Services Umpqua Holdings

Washington County

Wieden + Kennedy

TEXAS

City of Arlington City of Carrollton VIA Metropolitan Transit

VIRGINIA

Richmond Retirement System

WASHINGTON

Benton County PUD
City of Kent
City of Renton
City of Richland
City of Richland Fire
City of Shoreline
City of Spokane
City of Tacoma
City of Tacoma Fire
Clark County
Clark County PUD

Everett School District

Franklin PUD
Grays Harbor PUD
HRA VEBA Trust
King County
Mason PUD
Pierce County
Port of Seattle
Port of Tacoma
Snohomish County PUD
Sound Transit
Spokane Employees' Retirement
Spokane Fire Pension
VEBA Trust



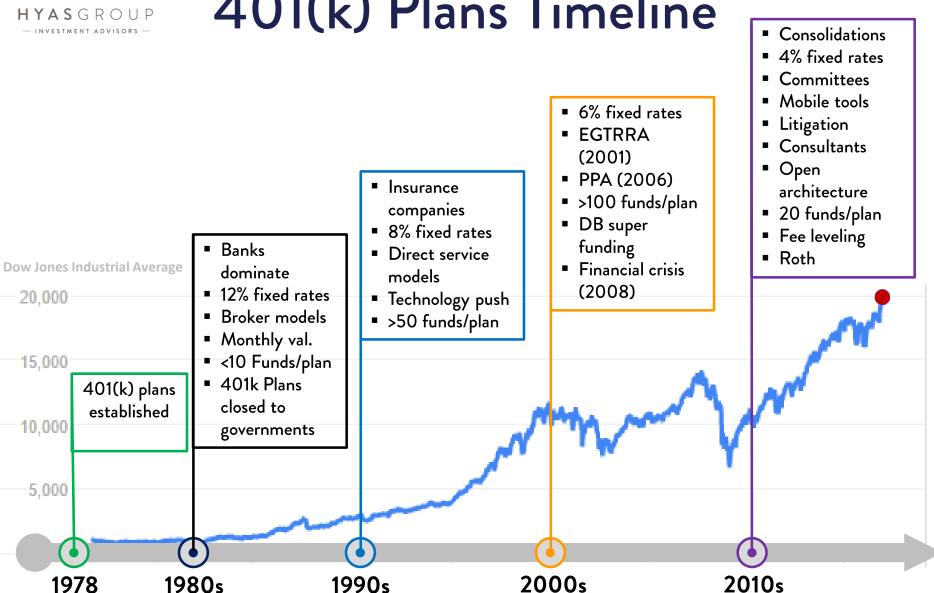
^{*}List includes project and retainer clients. It is not known whether any of the above clients approve or disapprove of the services provided by the Hyas Group.



Riveting History of 401(k) Plans



401(k) Plans Timeline





Current 401(k) Plan-scape

Current 401(k) Plan-scape

- Provider/vendor acquisition
- Committees more common
- Emphasis on financial wellness
- More retirees than ever
- Plan leakage problematic

- Revenue equity
- Target Date Funds
- Managed Accounts
- Self Directed Brokerages
- Guaranteed Minimum Withdrawal Products
- Plan Consolidations





Better Practices

Better practices mean...

- Plan benchmarking/reviews
- Investment Oversight
- Fee Monitoring
- Plan Governance/Fiduciary Training
- Provider Management



Sample Client

401(k) Defined Contribution Plan

Fourth Quarter 2016

PLAN LEVEL CASH-FLOW

| | | | | Market | | | | |
|------------------|-----------------|---------------|---------------|-------------|-------------|---------------|--|--|
| | Beginning Value | Cash Flow (+) | Cash Flow (-) | Transfer | Gain/Loss | Ending Value | | |
| Fixed Income | \$162,008,711 | \$2,284,848 | (\$3,806,525) | \$1,274,368 | \$544,689 | \$162,306,091 | | |
| Large Cap | \$77,664,900 | \$907,945 | (\$1,282,383) | (\$577,765) | \$2,430,052 | \$79,142,748 | | |
| Mid Cap | \$35,522,259 | \$548,109 | (\$506,051) | (\$666,665) | \$2,291,894 | \$37,189,545 | | |
| Small Cap | \$18,506,735 | \$355,903 | (\$220,293) | \$179,084 | \$1,434,809 | \$20,256,237 | | |
| International | \$36,271,766 | \$444,086 | (\$544,438) | (\$541,374) | \$578,722 | \$36,208,761 | | |
| Asset Allocation | \$33,321,511 | \$1,712,625 | (\$335,184) | \$773,227 | \$112,610 | \$35,584,789 | | |
| Specialty | \$9,392,387 | \$108,370 | (\$138,899) | (\$39,251) | \$376,274 | \$9,698,881 | | |
| SDBA | \$11,256,580 | \$33,047 | (\$33,047) | (\$401,624) | \$169,899 | \$11,024,855 | | |
| Total | \$383,944,847 | \$6,394,932 | (\$6,866,820) | \$0 | \$7,938,948 | \$391,411,908 | | |

HISTORIC PLAN CASH FLOWS

| | | | Market | |
|------|-----------------|----------------|--------------|---------------|
| | Beginning Value | Net Cash Flow | Gain/Loss | Ending Value |
| 4Q16 | \$383,944,847 | (\$471,887) | \$7,938,948 | \$391,411,908 |
| YTD | \$367,936,728 | (\$1,442,648) | \$24,917,828 | \$391,411,908 |
| 2015 | \$368,445,624 | (\$4,089,266) | \$3,580,371 | \$367,936,728 |
| 2014 | \$355,340,296 | (\$5,454,772) | \$18,560,101 | \$368,445,624 |
| 2013 | \$315,330,866 | (\$10,609,563) | \$50,618,992 | \$355,340,296 |
| 2012 | \$284,940,162 | \$602,372 | \$29,788,332 | \$315,330,866 |
| 2011 | \$287,532,266 | (\$2,082,254) | (\$509,850) | \$284,940,162 |
| 2010 | \$260,876,942 | \$388,577 | \$26,266,748 | \$287,532,266 |





Equity Indices: Russell 3000, MSCI ACWI ex USA; Fixed Indices: US Treasury 90 Day T-Bill, Barclays Global

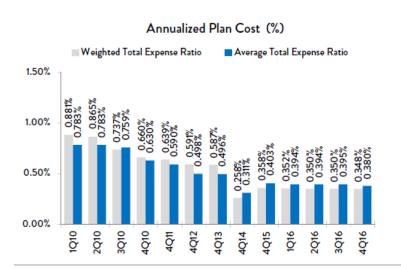
Aggregate Bond (rebalanced quarterly)

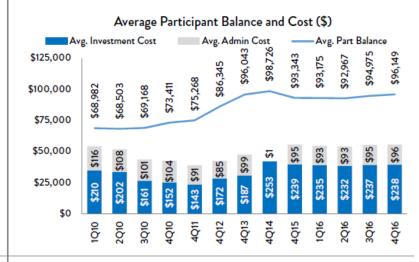
Sample Client

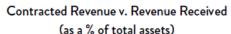
401(k) Defined Contribution Plan

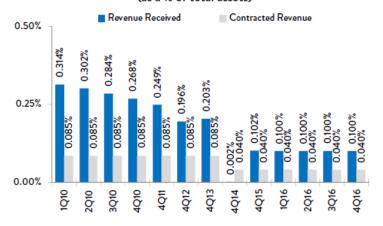
Fourth Quarter 2016

| | QTR | YTD | 1Yr | 3Yr | 5Yr | 10Yr | 2016 | 2015 | 2014 | 2013 | 2012 | 2011 |
|--------------------------------------|-------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| MFS Value R6 | 4.51 | 14.25 | 14.25 | 7.98 | 14.82 | 6.91 | 14.25 | -0.42 | 10.68 | 35.95 | 16.57 | -0.05 |
| Russell 1000 Value Index | 6.68 | 17.34 | 17.34 | 8.59 | 14.80 | 5.72 | 17.34 | -3.83 | 13.45 | 32.53 | 17.51 | 0.39 |
| +/- Index | (2.17) | (3.09) | (3.09) | (0.60) | 0.02 | 1.18 | (3.09) | 3.40 | (2.77) | 3.43 | (0.94) | (0.44) |
| US Fund Large Value | 77 | 51 | 51 | 23 | 11 | 13 | 51 | 11 | 49 | 12 | 27 | 42 |
| • | | | | | | | | | | | | |
| | QTR | YTD | 1Yr | 3Yr | 5Yr | 10Yr | 2016 | 2015 | 2014 | 2013 | 2012 | 2011 |
| Vanguard Institutional Index I | 3.82 | 11.93 | 11.93 | 8.85 | 14.63 | 6.95 | 11.93 | 1.37 | 13.65 | 32.35 | 15.98 | 2.09 |
| S&P 500 Index | 3.82 | 11.96 | 11.96 | 8.87 | 14.66 | 6.95 | 11.96 | 1.38 | 13.69 | 32.39 | 16.00 | 2.11 |
| +/- Index | (0.01) | (0.03) | (0.03) | (0.03) | (0.03) | 0.00 | (0.03) | (0.01) | (0.04) | (0.04) | (0.02) | (0.02) |
| US Fund Large Blend | 44 | 27 | 27 | 6 | 15 | 21 | 27 | 20 | 18 | 42 | 35 | 17 |
| | | | | | | | | | | | | |
| | QTR | YTD | 1Yr | 3Yr | 5Yr | 10Yr | 2016 | 2015 | 2014 | 2013 | 2012 | 2011 |
| T. Rowe Price Instl Large Cap Growth | | 2.85 | 2.85 | 7.17 | 15.89 | 8.98 | 2.85 | 10.08 | 8.72 | 44.44 | 17.55 | -1.40 |
| Russell 1000 Growth Index | 1.01 | 7.08 | 7.08 | 8.55 | 14.50 | 8.33 | 7.08 | 5.67 | 13.05 | 33.48 | 15.26 | 2.64 |
| +/- Index | 0.75 | (4.22) | (4.22) | (1.38) | 1.39 | 0.65 | (4.22) | 4.41 | (4.33) | 10.95 | 2.30 | (4.04) |
| US Fund Large Growth | 22 | 52 | 52 | 25 | 5 | 7 | 52 | 7 | 66 | 3 | 25 | 44 |
| | | | | | | | | | | | | |
| | QTR | YTD | 1Yr | 3Yr | 5Yr | 10Yr | 2016 | 2015 | 2014 | 2013 | 2012 | 2011 |
| Vanguard Selected Value Inv | 8.84 | 16.34 | 16.34 | 5.98 | 14.27 | 7.48 | 16.34 | -3.80 | 6.36 | 42.04 | 15.25 | 0.82 |
| Russell Mid Cap Value Index | 5.52 | 20.00 | 20.00 | 9.45 | 15.70 | 7.59 | 20.00 | -4.78 | 14.75 | 33.46 | 18.51 | -1.38 |
| +/- Index | 3.32 | (3.66) | (3.66) | (3.47) | (1.43) | (0.10) | (3.66) | 0.98 | (8.39) | 8.58 | (3.26) | 2.20 |
| US Fund Mid-Cap Value | 20 | 62 | 62 | 72 | 42 | 26 | 62 | 37 | 81 | 8 | 68 | 16 |
| | OTD | VTD | 434 | e)/ | ->/ | 401/ | | | | | | |
| V 1000 W. C 100 L L | QTR 7.39 | YTD | 1Yr | 3Yr | 5Yr | 10Yr | 2016 | 2015 | 2014 | 2013 | 2012 | 2011 |
| Vanguard S&P Mid-Cap 400 Index I | | 20.66 | 20.66 | 8.98 | 15.26 | - | 20.66 | -2.23 | 9.72 | 33.41 | 17.83 | -1.85 |
| S&P Mid Cap 400 Index | 7.42 | 20.74 | 20.74 | 9.04 | 15.33 | 9.16 | 20.74 | -2.18 | 9.77 | 33.50 | 17.88 | -1.73 |
| +/- Index | (0.02) | (0.08) | (0.08) | (0.06) | (0.06) | - | (0.08) | (0.05) | (0.05) | (0.09) | (0.05) | (0.12) |
| US Fund Mid-Cap Blend | 18 | 5 | 5 | 6 | 12 | - | 5 | 23 | 36 | 57 | 30 | 30 |

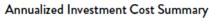


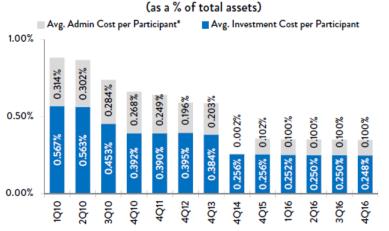










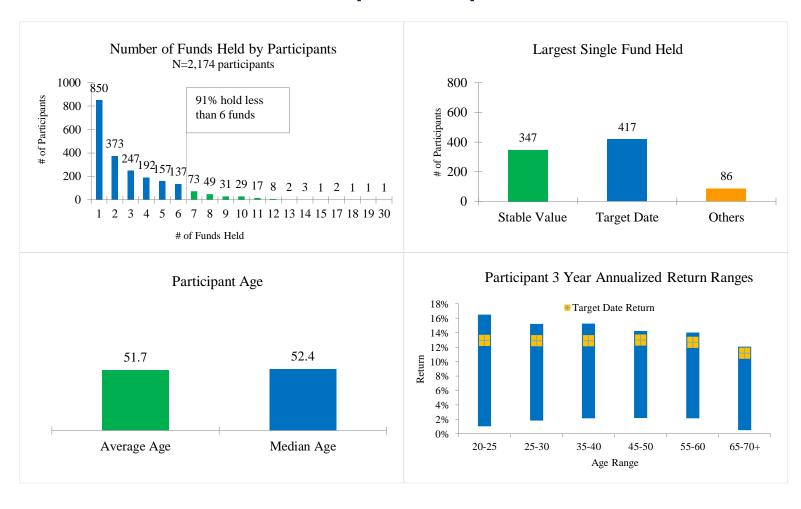


Plan Benchmark Analysis

- Over 100 data points that can be used for comparison
- Evaluate plan utilization metrics
- Assess allocations, returns, participation, and expenses



Measure Investment Menu Effectiveness Sample Output

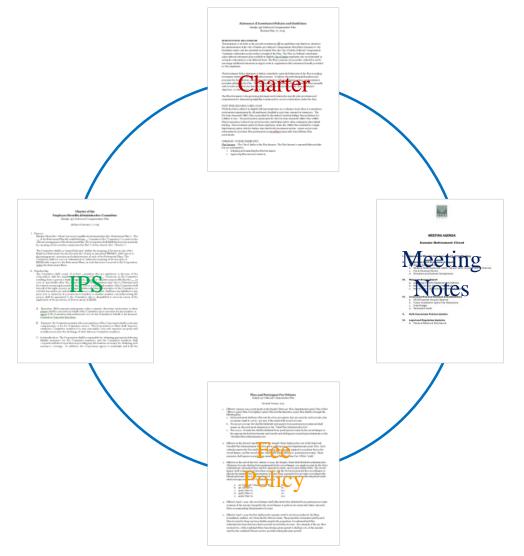


Governance/Fiduciary Oversight

- Good policy equals good structure
- Proper governance documents serve as a foundation for all fiduciaries
- Establish guidelines for critical functions
- Guidelines should balance specificity with flexibility



Establishing A Proper Structure



Fiduciary Education

- Consultant should be your education partner
- Assist clients in meeting fiduciary responsibilities
- Communicate important legal and regulatory changes and trends
- Industry voice/ears
- Full curriculum for fiduciary and retirement trends issues



Fiduciary Curriculum





Your Current 401(k) Provider: To RFP or Not to RFP

Benefits of Provider RFP

- 1. Analyzing the overall competitiveness of the Plans;
- 2. Providing for the integrated administration and reporting for the Plans;
- 3. Offering the most appropriate investment menu(s);
- 4. Improving participant education and communication services;
- 5. Providing education for the Defined Contribution Plans Committee;
- 6. Providing robust online and mobile transaction and information capabilities;
- 7. Providing support for as many administrative functions as deemed appropriate;
- 8. Evaluating alternative pricing structures;
- 9. Reducing participant and Plan expenses;
- 10. Providing for an orderly and timely transition of assets and services if necessary; and
- 11. Formalizing the working relationship between the provider(s) and the Defined Contribution Plan Committee.

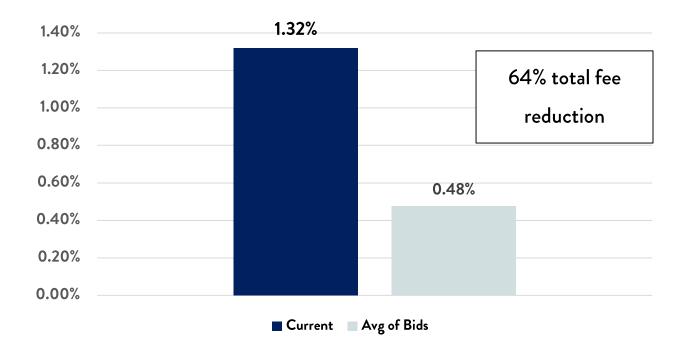


Successful Provider RFP Outcomes

- Competitive bidding process typically results in lower cost
- We leverage our experience and expertise to obtain best pricing
- We measure a number factors so you will understand the results



Total Estimated Fee Reductions





Savings Compounded



- Assumes a 6% gross of fee growth rate and plan assets start at \$32 million
- 5 year savings is \$1.6m, 15 year savings is \$8.1m, 30 year savings is \$34.2m



Provider RFP Timeline – first half

| Action | <u>Date</u> | <u>Responsible</u> <u>Parties</u> |
|--|-------------|--------------------------------------|
| Initial meeting to discuss goals and objectives, timelines and any requirements | week 1 | Hyas, Sponsor |
| Distribute data request to Sponsor's current provider | week 2 | Hyas |
| Receive data request information from providers | week 4 | Providers |
| Review RFP with Sponsor | week 5 | Hyas |
| Sponsor provides RFP comments to Hyas | week 5 | Sponsor |
| RFP is distributed to providers | week 6 | Hyas |
| RFP related questions from providers due to Hyas group | week 8 | Providers |
| Responses of questions due to providers | week 9 | Hyas, Sponsor |
| RFP responses due | week 12 | Providers |
| Response analysis | week 13, 14 | Hyas |
| RFP summary report and scoring (if applicable) delivered to Sponsor | week 15 | Hyas |
| Meeting to discuss RFP summary report, recommendations and Investment Policy Statement | week 16 | Hyas, Sponsor |
| Determine if Provider interviews are required | week 16 | Hyas, Sponsor |
| Interview format, timing, questions and scoring finalized (if needed) | week 17 | Hyas, Sponsor |

Provider RFP Timeline – second half

| Action Action | <u>Date</u> | <u>Responsible</u> <u>Parties</u> | | |
|--|-------------|--------------------------------------|--|--|
| Provider interviews (if needed) | week 19 | Hyas, Sponsor, Providers | | |
| Final clarifications with best and final offer due | week 20 | Hyas, Providers | | |
| Notice of intent to award contract | week 21 | Sponsor | | |
| Provider contract drafting begins | week 22 | Hyas, Sponsor, Provider | | |
| Analysis of investment options presented | week 24 | Hyas, Sponsor | | |
| Final fund line-up selected | week 25 | Hyas, Sponsor | | |
| Final contract ready for Agency approval | week 26 | Sponsor, Provider | | |
| Sponsor to approve and adopt revised Investment Policy Statement | week 28 | Hyas, Sponsor | | |
| First participant communication sent | week 29 | Provider(s) | | |
| Second participant communication sent | week 31 | Provider(s) | | |
| Participant meetings and provider presentations begin | week 32 | Sponsor, Provider | | |
| Transition Complete | week 36 | Hyas, Sponsor, Provider | | |



Why a Consultant?

Minimize Headline Risk...

Schwab Faces Excessive Fee, Self-Dealing Lawsuit:

A class action Employee Retirement Income Security Act (ERISA) lawsuit has been filed against Charles Schwab Corporation and its retirement plan fiduciaries alleging fiduciary breaches and prohibited transactions. The lawsuit claims plan fiduciaries engaged in the imprudent and disloyal exercise of their discretionary fiduciary authority over the plan to include Schwab's own affiliated investment products as investment options within the plan and sale of their own services to the plan.

Recordkeeping Fees Trigger Latest Excessive Fee Suit

A new excessive fee lawsuit claims that plan fiduciaries caused plans to "pay excessive fees" and failed to "monitor and control the Plans' escalating costs," resulting in millions of dollars of losses to the plans – and this time share classes are not the issue.

Oracle Fails to Get 401(k) Excessive Fee Suit Dismissed

A judge concluded that the legal and factual merits of plaintiffs' claims are better resolved on a fuller factual record, either in the context of a motion for summary judgment or at trial.

T. Rowe Price Accused of Self-Dealing in 401(k)

The lawsuit alleges the defendants failed to loyally and prudently monitor the fees and performance of 401(k) plan investment options, and simply retained in-house funds to enrich T. Rowe Price.



In short...

- To Manage Your Provider RFP (if applicable)
- Best Possible Investments
- Most Effective Education
- Best Technology
- Lowest Costs
- Co-Fiduciary to your Plans



What we discussed...

- History of DC Plans
- Current 401(k) Plan-scape
- Better Practices
- To RFP or not to RFP
- Why a Consultant

Thank you!

